

**Adult Care Officer**  
**Cheryl Stanley**

- ARCH Home Visiting Services, Adult Care Officer, can undertake proactive care assessments, this is another strand of the ageing well agenda. Cheryl is a HCA by background and can undertake observations and comprehensive geriatric assessments. Cheryl can also undertake advance care planning and respect forms.
- Criteria is patient needs to be house-bound
- Once the referral has been made it can take a few days for contact to be made.
- Cheryl can also refer to other services such as:
  - Befriending
  - Social Prescriber
  - Voluntary Services
  - CAP– Physio and Occupational Therapists for mobility aids/equipment
  - Palliative Care Team
  - Derbyshire Fire and Rescue
  - Adult Social Care

Church Farm Primary Care Centre  
Steeple Drive  
Ripley  
Derbyshire  
DE5 3TH

**Feedback we have received**

- The visit was conducted in a professional manner and I had everything needed explained to me
- Much needed service so patient and carers don't feel neglected or forgotten
- Very helpful to have the extra capacity
- Helped greatly with our visit work load
- Ability to spend more time F2F in practice has been helpful
- Care, dedication and attentiveness was



**ARCH HOME  
VISTING SERVICE**

**PROVIDING COVER  
FOR 9  
SURGERIES**

**RIPLEY MED CENTRE  
JESSOP MEDICAL  
IVY GROVE  
PARKSIDE SURGERY  
CRICH SURGERY  
SOMERCOTES MP  
BROOKLYN  
KELVINGROVE  
PARK**

## Staff within ARCH HVS

### Admin Staff

Rebecca Tomlinson-Operations Manager

Natalie Walker-Operations Assistant

Kirstie Valentine-Business Support

Lyn Vine– Business Support

Thomas Goodrum– Business Support

### Clinical Staff

Natalie Craven– GP/clinical lead for ARCH PCN

Ewen Ross– GP

Ling Lee-GP

Lucy Bradley– GP

Mary Evans-ANP

Claire Osborne—ANP

Angela Litchfield-ANP

Elaine Stevenson– Respiratory CNS

Tracy Skill—Community Specialist Nurse

Merrell Spencer—Frailty HCA

Rachel Joseph-Trainee ACP (OT, Mental Health)

Cheryl Stanley– Adult Care Officer (Pro Active Care)

## So what is ARCH HVS ?

ARCH HVS have been operating since

January 2022 completing

- Urgent Community Response
- Anticipatory Care
- Enhanced Health in Care Homes
- Currently ARCH HVS are providing an acute visiting service Monday-Friday 8-6:30pm.
- In August 2022 ARCH HVS commenced completing Pro-active care appointments on Fridays.

### Criteria Requirements:

- All ages (needs to be housebound this can be temporary or permanent)
- Elderly
- Palliative Care Patients
- Significant Health needs



## ARCH HVS

- An Integrated Service
- MDT Approach-streamlined referrals between professionals
- A more rapid response preventing unnecessary admissions to secondary care
- Lifting Home Visits from GP-easing some of the workload pressure.
- Eventual absorption of care home work, visits including palliative care, annual reviews and management of long term conditions.